



EMC Health Check for CLARiiON

Achieve higher return from your EMC CLARiiON investment as your storage environment evolves

The Big Picture

- Meet service levels
- Achieve ongoing value from your investment in EMC
- Ensure data availability
- Reduce risk with documented EMC service methodologies

Business Challenge

Constant change and evolution within your technology infrastructures and application environments can affect interoperability, performance, and management, thereby impacting performance of any component of your system, including your EMC® CLARiiON® system.

Service Description

EMC Healthcheck for CLARiiON performs a technical assessment of the existing CLARiiON system to ensure you continue to achieve the highest levels of performance. The service provides a review of interoperability, array configuration, and utilization. It validates your business environment and utilizes best practices to identify any potential array-based performance problems or interoperability issues.

This service includes:

- Data collection using EMC tools
 - Validation against the EMC enterprise support matrix (ESM) and Knowledgebase
 - Review of configuration management and change management processes
 - Review of array configuration and performance
 - Update on EMC Engineering best practices and how they relate to your environment
 - Presents and delivers a final report to familiarize you with EMC Health Check for CLARiiON data and recommendations
 - Installation of the recommended versions of CLARiiON software (if the EMC Health Check for CLARiiON—Custom Service Engagement is purchased)
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Summary of Benefits

This service offers EMC expertise to help customers manage their CLARiiON investment—after the initial purchase and installation. Benefits include:

- Continued ability to meet service-level expectations for performance of the EMC CLARiiON system
- Achieve the highest return and ongoing value from your EMC CLARiiON investment
- Ensure data availability
- Reduce risk through consistent global delivery with the EMC Networked Storage Practice using Navisphere® service tools

Services Portfolio

EMC offers a variety of services to help you manage your information infrastructure, including:

- **EMC Assessment for Symmetrix Performance:** Provides an expert evaluation of Symmetrix environments, insight into growth capacity, consultation on array consolidation and migration, and assistance with information lifecycle management (ILM) implementations.
- **EMC Assessment for Storage Performance:** Delivers a thorough evaluation of EMC Symmetrix® or CLARiiON performance by array volume and delivers actionable recommendations to resolve problems impacting performance.
- **Custom Network Assessments for SAN, NAS, CAS, or Replication:** Provides expert audit, assessment, design assistance, and recommendations for your network in preparation of an EMC CAS, NAS, SAN, or replication implementation.

Accelerating information lifecycle management

EMC's Health Check for CLARiiON is part of a comprehensive family of EMC services that deliver results throughout your information lifecycle. From strategic consulting to world-class management services, EMC helps companies of all sizes assess their business objectives to design and align an information infrastructure that reduces risk, lowers cost, and delivers business value.

Take the Next Step

Optimize your existing CLARiiON arrays and proactively manage system performance. To learn more, contact your EMC sales representative or visit us on the Web at www.EMC.com.



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Service Overview
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