

EMC Documentum CenterStage Deployment and Management Services

The Big Picture

- Knowledgeable technical and process consultants
- Structured methodology to ensure successful design, implementation, and deployment
- A foundation for future growth in a controlled and scalable manner
- A custom content migration utility that can be adapted to fit your specific requirements

Take collaboration to the next level

Rapid and widespread advances in technology are changing the way people work and the way businesses innovate. To keep pace with this change, collaboration tools must:

- Drive global communities across the extended enterprise
- Extract greater insight from information
- Adequately address governance, risk, and compliance

EMC® Documentum® CenterStage® is designed to meet these new collaboration challenges and power innovation by:

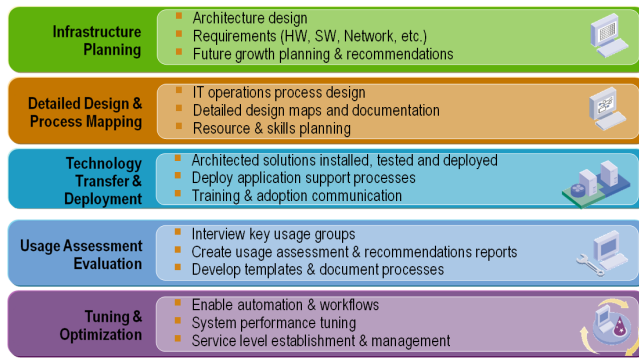
- Facilitating idea sharing and relationship development among knowledge workers, customers, and partners
- Unlocking the full value of information regardless of file size, location, or format
- Ensuring that all information is compliant with regulations, legal stipulations, and best practices

CenterStage delivers a wide range of functionality including global communities, team collaboration, rich client features, search and discovery capabilities, and flexible compliance and governance controls—all based on a unified enterprise content management platform. EMC Documentum CenterStage Deployment and Management Services ensure that your implementation of CenterStage delivers on these benefits.

A proven deployment approach

CenterStage Deployment and Management Services are based on a structured delivery model derived from the experience and best practices of EMC Consultants in the implementation of enterprise-wide content and collaboration solutions. Each phase of our CenterStage Deployment Methodology builds progressively to ensure that all of the product components have been optimized to provide maximum return on your investment. Deployment considerations typically include:

- **Product set:** CenterStage Essentials or CenterStage Pro with accompanying application-specific or full EMC Documentum platform
- **Business analysis:** Definition of business objects, types, formats, and others
- **Redundancy requirements:** Duplication, replication, backup, and high availability
- **Total users:** Normal and peak usage
- **Starting point:** Data migration, integration or upgrade of existing system, or new implementation



EMC Documentum CenterStage Deployment and Management Methodology phases

Methodology phases

With these criteria as a foundation, the progressive phases of the CenterStage Deployment and Management Methodology can be executed as follows:

- **Infrastructure planning:** This initial phase focuses on developing the architecture design based on usage requirements and definition of technical infrastructure components (such as hardware, software, and networking). In addition, we help your organization forecast future growth and incorporate 12 to 18-month growth into the planning and recommendations.
- **Operational design and process mapping:** During this phase, consultants work with various groups in your organization to map key operational best practices to your organization's business, IT, and security policies. Consultants also work with you to define the resources and skill sets needed to support the CenterStage platform within your environment.
- **Technology transfer and deployment:** In conjunction with your IT organization, we deploy the architected solution in your development and production environments. We also employ EMC utilities to automate the tasks of moving content, recreating hierarchies, and maintaining access control. System administrators receive a knowledge transfer of your system configuration and integrations to ensure they can support the platform. We also work with your organization to deploy operational best practices, develop training plans, and assist with user adoption.
- **Usage assessment evaluation:** Key business users within your organization are interviewed to identify, map, and then refine your intra- and inter-company business processes to take advantage of standard CenterStage functionality. A usage findings report is created based on the interviews, and CenterStage templates and process documentation are developed based on the revised business procedures. The goal of this phase is to maximize the return on investment of the platform within your business environment.
- **Tuning and optimization:** EMC Consultants work with your organization to identify any manual processes defined in the previous phase that may provide additional benefits through automation or workflows. In addition, we evaluate system performance against the planned performance growth to ensure no short-term changes are required.



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Take the next step

To learn more about EMC Documentum CenterStage Deployment and Management Services, visit www.EMC.com or call 800.607.9546 (outside the U.S.: +1.925.600.5802).